IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Patrick S. Wood et al. Examiner: Harry S. Hong

Serial No. 10/749,828 Art Unit: 2614

Filed: 12/31/2003

For: TELEPHONY SERVICE INFORMATION MANAGEMENT SYSTEM

Mail Stop Amendment Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Sir:

RESPONSE TO THE OFFICE ACTION MAILED DECEMBER 8, 2008

In response to the Office Action mailed December 8, 2008, Applicant offers the following amendments and remarks. If any fees are required in association with this response, the Director is hereby authorized to charge them to Deposit Account 50-1732, and consider this a petition therefor.